Step 1: Contact Custom Care representative.

Step 2: If the issue is not resolved then escalate to Principal Adviser

Designation	Name	Address	Contact Number	Email	Working Hours
Customer Care	Naveen Kumar	N-104, The Atrium, 22 Kalakshetra Road Thiruvanmiyur, Chennai 600041	44 - 42154468	customer_care@finscholarz.in	Tue to Sat: 10.30AM to 6.30PM
Principal Adviser	Renu Maheshwari				

Step 3 : If the resolution provided is unsatisfactory, lodge grievances through SEBI's SCORES platform at www.scores.sebi.gov.in (only for SEBI regulated products/services).
Step 4: If not satisfied with the outcome of the SCORES complaint, consider the Online Dispute Resolution (ODR) through the Smart ODR portal at https://smartodr.in